

TERMS OF SERVICE

How can I contact Allistons?

You can call us at 228-832-8683 or 228-832-7937 or email us at info@allistonsonline.com

Is my satisfaction guaranteed? Yes, your satisfaction is absolutely guaranteed. If you and your recipient are not delighted with the quality please contact us and we will be happy to work with you on a solution. Due to the custom nature of most orders additional production time will be required.

We reserve the right to make substitutions of similar products of equal or greater value when necessary. Prices and products are subject to change according to availability.

What is your return policy?

Custom orders can not be returned unless there is proof of a discrepancy that occurred. Once orders are proofed, signed for and delivered they are non-returnable. Exceptions can be made at our discretion.

Do you offer free shipping or flat rate shipping?

Yes, free shipping is given to online retail orders or wholesale packages totaling over \$99.99. We have a \$5.00 flat rate shipping on all other orders.

Do you ship outside the US?

Allistons will ship anywhere in the continental United States. Shipping charges on this site are for this area only. Please call for orders shipping to FPO, APO, AK, and HI addresses. Remember always to include all of your contact information and proper email address just in case one of our friendly sales staff may need to contact you about your order.

When will my package arrive?

Once you place your order you will be provided a UPS Tracking number to allow you to track your package. You may also note in the checkout process the desired date you would like your gift to arrive. Due to the custom nature of most jobs, delays sometimes occur - you will be notified if this is the case.

How will my order be shipped and do you ship to PO Boxes?

Most orders are shipped via USPS or UPS ground. Unless otherwise specified. We currently ship to physical addresses; **PO BOXES ARE ACCEPTED, BUT NO INSURANCE IS PROVIDED (We will not be able to replace breakable items if they are damaged in transit). Please use a physical address if available.**

Due to fuel surcharges, 2nd Day and Next Day charges are estimates and subject to change. You will be notified if additional shipping charges apply.

What if I enter an incorrect shipping address?

Additional shipping charges may be incurred if you give us an incorrect address. Before you place your order, please make sure that the shipping address information is correct. If you inadvertently supply an inaccurate shipping address, you will be responsible for any additional shipping charges.

Do you wholesale or sell to gift shops?

Yes, we are happy to offer wholesale. Please contact us for more details!

Do you have a physical location?

Yes, we have a retail location and mail order fulfillment center located at the following address:

Allistons
14471 Collins Blvd
Gulfport MS, 39503